

E911 Questionnaire



Date:

SunTel Sales Rep:

Company:

Contact:

Address:

City: State: Zip: Phone #:

1. What is the manufacturer / model of your phone system?
2. What is the software release (if known)?
3. Total number of locations with separate addresses?
4. Does each location have it's own PBX?

	Yes	Are they networked or standalone?	Networked
	No		Standalone
5. How many separate buildings with phones?
6. How many floors are in each building?
7. How many square feet per floor?
8. Can you provide scaled floorplans for all buildings with extension locations?

	Yes	No
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9. Total number of phones:

IP	Digital	Analog
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10. Do you use softphones?

	Yes	No	How many?
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11. Do you use wireless phones?

	Yes	No	How many?
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12. Do you use remote teleworker phones?

	Yes	No	How many?
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13. Do you require assistance from SunTel to establish ELINS/ERL's?

	Yes	No
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14. Who is your carrier?
15. Do you require assistance from SunTel to assess carrier E911 offerings?

	Yes	No
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16. Are you using PRI or SIP trunks?

	PRI	SIP	N/A
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17. If you have multiple locations are you using centralized trunking?

	Yes	No
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18. How many DID's do you currently own?
19. Do all stations currently have DID numbers?

	Yes	No
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20. Do you require automatic location tracking of device moves?

	Yes	No
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21. Do you require emergency on-site notification?
(notifying local security or facilities managers at the same time 911 call is placed)

	Yes	No
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22. What type of local notification is required?

	Screen Pop	Email
	Text	Phone Alert
23. How many users will need local notification?
24. Do you require assistance from SunTel for PBX programming for E911?

	Yes	No
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25. Do you require assistance from SunTel with testing E911 when it is implemented?

	Yes	No
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Notes: